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COPY OF PAPERS
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Applicants: Dezonno et al.

Group No.: N/A

Serial No.: 10/090,499

Examiner: N/A

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RESPONSE UNIT

I hereby certify that this paper is being
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Commissioner for Patents, Washington, DC 20231,
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Attorney

Docket No.: 6065-82964

April 11, 2002

Date

Signature

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
Washington, D.C. 20231

Sir:

In accordance with 37 C.F.R. §§ 1.56, 1.97 and 1.98, applicants submit the following
statement consisting of:

- I. A list of patents and other publications (and attached Form PTO-1449).
- II. General Remarks.

A copy of each of the following listed documents is enclosed herewith.

I. PATENTS

<u>U.S. Patent No.</u>	<u>Date of Issue</u>	<u>Patentee(s)</u>
EP 1041801 A2	October 4, 2000	Ball et al.

EP 1041801 A3

November 2, 2000

Ball et al.

EP 1024871 A2

August 9, 2000

Xu

Author: Miura, A.

Date: May 1999

Pages: 839-48

Title: A study of advanced IN services using interactive voice response.

Author: Olympia, P.L.

Date: Jan. 1, 1996

Pages: 55-56, 76

Title: DBMS-oriented interactive voice response.

Author: Grover, G.S.

Date: October 1997

Pages: 13-22

Title: Interactive voice response system.

II. GENERAL REMARKS

It is respectfully requested that the above-listed patents and publications be given consideration by the Examiner and made of record in the subject patent application.

Respectfully submitted,

WELSH & KATZ, LTD.

By



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April 11, 2002
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Form PTO-1449
(Rev. 8-88)

U.S. Department of Commerce
Patent and Trademark Office

Attorney Docket No.
6065-82964

Serial No.
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INFORMATION DISCLOSURE STATEMENT
(Use several sheets if necessary)

Applicant
Dezonno et al.

Filing Date
3/4/02

Group No.
N/A

U.S. PATENT DOCUMENTS

Initial*	Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate

FOREIGN PATENT DOCUMENTS

	Document Number	Date	Country	Class	Subclass	Translation	
						Yes	No
	EP 1041801 A2	10/4/00	Europe				
	EP 1041801 A3	11/2/00	Europe				
	EP 1026871 A2	8/9/00	Europe				

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

	Author: Miura, A. Pages: 839-48 Date: May 1999
	Title: A study of advanced IN services using interactive voice response. /
	Author: Olympia, P.L. Pages: 55-56, 76 Date: Jan 1, 1996
	Title: DBMS-oriented interactive voice response
	Author: Grover, G.S. Pages: 13-22 Date: October 1997
	Title: Interactive voice response system.

Examiner

Date Considered

*Examiner: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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